

# HALLMARK SECURITY LTD

## QUALITY POLICY STATEMENT

It is the policy of Hallmark Security Ltd to maintain on a continual improvement basis an effectively managed Quality Management system as defined in ISO 9001:2008.

In order to underpin this policy we operate to British Standards: BS 7499 for Manned Guarding, BS 7984 for Key Holding and Alarm Response Services, BS8517 – Part 1 Use of General Purpose Security Dogs and BS 7858 for Security Screening.

To further confirm our commitment to service quality and compliance to the Private Security Act we operate in full compliance with the SIA licensing requirements and also the SIA Approved Contractor scheme.

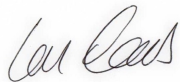
Is the objective of our company to provide the highest levels of service that deliver client satisfaction in all aspects and by focussing on the following drivers we will promote Customer partnership relationships that are both mutually beneficial and profitable.

- Continual Improvement of all systems and practices
- Adherence to ISO 9001 including associated British Standards
- Compliance with the requirements of our Customers and all regulations and legislation applicable to our business
- Achievement of Customer Satisfaction
- Establishment of quality objectives and targets

Our quality objectives and targets shall be formally reviewed at each management review of the quality, environmental and health & safety management system.

Records of the review shall be retained

This Policy is approved by the Managing Directors signature and made publicly available on the company website.



Ian Ross  
Managing Director